

ENDAVA INTERNSHIP PROGRAMME | AUTUMN 2023 STUDY MATERIALS FOR AM ANALYST

The **Applications Management Analyst** maintains applications by identifying and resolving issues, applying fixes when possible, or forwarding them for further analysis. They also respond to client/user queries, provide information, and actively contribute to suggesting and brainstorming improvements for the project. They identify areas for enhancement and propose solutions to optimize the applications.

To be better equipped for the qualifying test and interview, we encourage you to examine the **studying materials**, recommended for **Applications Management Analyst** internship:

- **Agile methodology & Scrum framework & ITIL** (Scope and Purpose)
<https://www.wrike.com/project-management-guide/faq/what-is-agile-methodology-in-project-management/>
<https://www.scrum.org/resources/what-is-scrum>
<https://insights.diligent.com/compliance/what-is-the-til-framework/>
<https://www.youtube.com/watch?v=vp2wfoVRMDE>
- **Testing** concepts and types
<https://usersnap.com/blog/software-testing-basics/>
- What is **Cloud**
<https://www.youtube.com/watch?v=1ERdeg8Sfv4>
https://www.youtube.com/watch?v=M988_fsOSWo
- **REST API**
<https://blog.postman.com/rest-api-examples/>
- **Logs & Log** monitoring
<https://www.elastic.co/what-is/log-monitoring>
- **HTML** (HTML 5, most used tags, structure, responsive web design etc.)
<https://www.w3schools.com/html/>
- **CSS** (Ids and classes, best practices, common selectors etc.)
<https://www.w3schools.com/css/>
- **Java Script** (Basic coding concepts)
<https://www.w3schools.com/js/default.asp>
- **SQL** (What is a database, main SQL statements, clauses and operators)
<https://www.w3schools.com/sql/>
- **Troubleshooting** techniques
<https://edu.gcfglobal.org/en/computerbasics/basic-troubleshooting-techniques/1/>
- **Test your English**
<https://learnenglish.britishcouncil.org/online-english-level-test>